



www.kksoftplay.co.uk

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t: 07852 271 163 / 07852 271 173

## HIRE AGREEMENT Including Terms and Conditions of Hire

1. It is the responsibility of the hirer to ensure that there is **EASY ACCESS** to the venue for the unloading (delivery) **AND** loading (collection) of the equipment.
2. It is the responsibility of the hirer to ensure that all possible steps are taken to avoid injury.
3. It is the responsibility of the hirer to ensure that, once set-up, due care and attention is given to avoid damage to the softplay equipment.
4. In the event of inclement weather the full fee is still recoverable. Krazy Kidz (Softplay) Limited advise considering covered venues or contingency planning. We will of course do all we can to assist where possible.
5. Hire equipment is supplied free of delivery charge to a number of postcodes – refer to website for details. Krazy Kidz (Softplay) Limited then reserves the right to charge a delivery charge of £25 within the M25 area (excluding tolls and congestion charge). Venues outside the M25 will be charged by arrangement with Krazy Kidz (Softplay) Limited.
6. Krazy Kidz (Softplay) Limited will endeavour to arrive in plenty of time to set up and to collect, however, Krazy Kidz (Softplay) Limited are not responsible for any delay incurred through unforeseen circumstances, ie traffic problems, bad weather etc.
7. A deposit of 50% of the total balance is payable on the day of booking. The balance will be due on the day of the event. Your booking is confirmed when we have received your deposit and our confirmation has been sent.
8. Any changes to the original booking must be received in writing. Alterations are only valid if agreed by us in writing.
9. All prices are subject to change at any time. Exclusions include confirmed bookings.
10. Krazy Kidz (Softplay) Limited reserve the right to charge a cancellation fee. In the event of cancellation with less than 2 weeks notice, the deposit paid will be forfeited. However, please note that the deposit can be used to re-book a party on another day.
11. Any damage to equipment must be reported to Krazy Kidz (Softplay) Limited as soon as possible.
12. Krazy Kidz (Softplay) Limited reserve the right to charge an additional fee if items are damaged.
13. Socks **MUST** be worn during play.
14. Responsible adults **MUST** oversee the party/event as Krazy Kidz (Softplay) Limited **do not supervise, unless agreed by prior arrangement.**



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## DISCLAIMER

15. No food, drink or chewing gum to be allowed on or near the softplay equipment.
16. All shoes, glasses and jewellery **MUST** be removed before play can begin.
17. No face paints or other coloured objects like silly string to be allowed near the softplay equipment.
18. Ensure that children are not causing distress to others by pushing, shoving or fighting whilst using the play equipment.
19. Do not allow unwell children to use any of the softplay equipment.
20. No pets or sharp objects to be allowed near the softplay equipment.
21. If being used outside, please ensure that the supplied ground sheet is under the softplay equipment and matting at all times.
22. The hirer is expected to use due care during use.
23. Matting is for the use of softplay equipment and is supplied free of charge.
24. Equipment must be returned in the same state it was delivered in.

**Please note all hirers using the softplay equipment do so at their own risk.**

**Krazy Kidz (Softplay) Limited will not accept any responsibility for any damage or injury incurred during the hire period as a result of misuse or reckless use.**

**Krazy Kidz (Softplay) Limited do not accept any responsibility for any injury caused using this equipment.**

**These guidelines are for the safety of the hirer and Krazy Kidz (Softplay) Limited. It is the responsibility of the hirer to ensure that they are adhered to at all times.**